Business Models that work in The circular economy

Report by www.boardofinnovation.com



In this report:

New circular framework & visual rating system

Multiple cases & examples









Phase: Take & Make

When companies invest in the circular economy, they often start here: sourcing of recycled materials and reduction of resource consumption in the production process.

It's a great start, but creating a product with 80% recycled materials, that still ends up on a landfill is not good enough.

Phase: Reuse & Repair

Next best thing to extend life cycle: Offer options to reuse product (e.g. via after market, find new users) or make sure to offer repair options.

Again, very few businesses are taking this phase seriously.

6 different bottlenecks

Ecosystem & business models



Convenience Single-use items, ignoring waste, etc. are often too convenient for consumers and companies to go for alternatives.



Value perception Most clients & consumers are not willing to pay extra for products, just because they are circular.



Friction for change Switching to a new business model, negation new contracts etc. takes time and energy



Trust issues Collaborating in the value chain means sharing data & product info. Many companies are reluctant to do so.



Knowledge While there are successful first movers, many businesses lack the blueprints to follow in their path.



Profitability/Viability In many industries the tech or processes are not ready to create enough profit or cost-saving to justify investments





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Get in touch to co-create a Circular Business Strategy

For all inquiries, feel free to reach out via hello@boardofinnovation.com



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Example strategy topics to work on:

- The future of FMCG: Packaging, sustainability design,...
- Ecosystem/business model design
- Industrial waste-stream valorisation
- New business opportunities in the circular economy
- Facilitation of B2B partnerships in a value chain
- Incentive model design for consumer products
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IN THIS DOCUMENT

Intro to the Circular Economy

Context: why now?

Framework: Circular Business Loops

Building Better Business Models

Comparing circular businesses Ecosystem & Business Design

Define your Strategy

Scoping Setting KPIs + examples





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More and more **people are pushing for change,** to build a better world for all. One of the many initiatives that is getting traction is the **17 Sustainable Development Goals** by the UN. Gradually these SDGs are being adopted in corporate strategies.

This report zooms in on a couple of tools and tips to help you join this initiative.





board of innov ation



Design of ecosystems & business models are

some of our core strengths. We use these to create progress related to several SDGs with our clients.





More evidence: Investing in ESG factors pays off. (Environmental, Societal & Governance)



"A Boston Consulting Group study released in October 2017 noted that **companies going the extra mile in ESG areas record higher valuation multiples and margins than companies with less of a focus in ESG**"

<u>Source</u> <u>Source</u>



"Businesses who lead in carbon performance delivered twice the financial return compared to their peers.

Companies in the Carbon Disclosure Leadership Index (CDLI) and Carbon Performance Leadership Index (CPLI) delivered approximately double the total return of Global 500 companies between January 2005 and May 2011."

<u>Source</u>



More evidence: Investing in ESG factors pays off. (Environmental, Societal & Governance)

Even in **COVID-19 times**, we notice that companies that invested earlier in ESG-factors are proven to be more resilient in crisis times.

e.g. In 2020, the 200 WBCSD members with a strong ESG focus are still outperforming many competitors.



Source

North America

Europe



Lessons from the Covid crisis for the circular economy

- > Importance of acting early to avoid larger negative impact
- > Resilience in value and supply chains
- > Overall risk-mitigation
- > The ability to make significant changes how we live, work, and produce in a short time frame
- > You can't just wait and rely on governments to steer towards safety.
- > Whatever bold ambition you have or ideology you are following, you need to be financially healthy to thrive.



The best level to contribute to the circular economy?



Level: Society or nation

Toolkit: Taxes/subsidies, regulation + fines, policies, credible communication

Level: Large organisations & multinationals

Toolkit: Valuable & convenient products, ecosystem partnerships, inspirational branding, policies/guidelines

Level: Teams or groups

Toolkit: Enforce culture & value, spot bottlenecks & issues

Level: Individual

Toolkit: Role model, peer pressure, purchasing decisions







But to thrive, a company needs drivers beyond sustainability & circular goals.



Luckily, there are plenty of others reasons to join a circular economy:

IT WILL HELP A BUSINESS TO

> Save costs

E.g. Recover resources

> Access new markets E.g. Client expect companies to lead

> Resilience to shocks E.g. Don't depend on limited resources

In this document, we offer tools & tips to build future proof business models.

> New IP

E.g. valorize new tech

Compliancy

E.g. Regulation quickly evolves

> Access to talent

E.g. Meaningful work

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A traditional product flow is called linear.

Companies take scarce resources from the environment, design and make product so they can be shipped to clients. Often these products are **used** for a limited amount of time before they end up as waste on a landfill.

\longrightarrow Make \longrightarrow Use \longrightarrow Waste





This can and should be improved! Follow the loops, join the circular economy to limit what you take and the waste created, while creating value for all.







Framework: The Circular Business Loops



This can and should be improved! Follow the loops, join the circular economy to limit what you take and the waste created, while creating value for all.





Indirect impact, at ever stage: e.g. Fuel used to transport goods, waste water of production.



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3 main types of players in the circular economy:





A. PRODUCT BUSINESSES

Companies with hardware/physical products that aim to **evolve from a traditional linear model to circular business models.**

Designer of the product already decides of 80% of the circular impact.

e.g. Adidas, Philips, Volvo

B. SOLUTION PROVIDERS

Solutions providers with a **specific focus** on a single stage to help TYPE A companies transition to the Circular economy.

e.g. Reseller of refurbished products, Recycler



C. FACILITATORS

Organization that provide services for support the whole ecosystem or a significant part of a value chain.

e.g. Data brokers, Government platforms

D. OTHER (LESS RELEVANT)

Regular service business (e.g. HR services, hotels, sports business)



Different types of players + different business models ALL CREATE CIRCULAR IMPACT



= an alternative business model to subscribe on a bike-service

= This company tries to minimize the impact of its own products, controls lifecycle

- Broken bikes are repaired instantly, or replaced
- The company has strong incentives to create durable bikes that are easy to repair

TYPE A



= traditional business model with circular procurement

sells protein & ingredients in bulk to be used in food production and B2C

Takes food waste + breed black fly larvae:

- downstream companies
- Helps companies to get rid of food waste
- Protix creates a circular link between 2 different value chains **TYPE B** \longrightarrow TYPE A

- Provides 'circular' raw materials for





= a data platform business model

- Offers a data-passport for materials in the building industry
- Aim is to support transition of the building industry from linear to circular by letting users identify value potential throughout the building cycle

TYPE C





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Comparing companies

Most relevant for "Type A" companies (physical product business)

We created a simplified visual icon system to evaluate circular impact & spot opportunities.

Positive circular impact



Negative circular impact Traditional, linear approach







The visual rating system helps you spot circular economy opportunities in value chains







Each stage explained with 2 examples









Phase: Use

Are you making products that can last a lifetime?

Ideally, the <u>Use-phase</u>, should be as long as possible, but very few businesses are doing this.

Conflict with revenue & profit target.

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Packbags: durable bags

Leatherman: durable tools

THERMAN[®]Skeleto

Phase: Use

Are you making products that can last a lifetime?

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Conflict with revenue & profit target.







Phase: Reuse & Repair

Next best thing to extend life cycle: Offer options to reuse product (e.g. via after market, find new users) or make sure to offer repair options.

Again, very few businesses are taking this phase seriously.

Re-pello model 16: repairable bike

Skanska Norway: reusable concrete decks

Phase: Reuse & Repair

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Again, very few businesses are taking this phase seriously.





Phase: Return or Recycle

Gradually, some companies switch to a service model where they remain the owner of products and remain responsible for the return & recycling.



Vanderlande: baggage-handling as a service



Phase: Return or Recycle

Gradually, some companies switch to a service model where they remain the owner of products and remain responsible for the return & recycling.

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Phase: Take & Make

When companies invest in the circular economy, they often start here: sourcing of recycled materials and reduction of resource consumption in the production process.

It's a great start, but creating a product with 80% recycled materials that still ends up on a landfill is not good enough.



SAPPI: Paper-based alternative to plastic



Kenoteq: Brics from construction waste

Phase: Take & Make

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It's a great start, but creating a product with 80% recycled materials, that still ends up on a landfill is not good enough.







Phase: Waste & Disposal

When no more options are left, products are disposed. Not many companies take active ownerships off this final stage.

Waste from one industry can often be used in another as raw material.

(* waste from side-streams are not limited to the final stage of the product itself)



DELL: Biodegradable mushroom packaging



Phase: Waste & Disposal

When no more options are left, products are disposed. How can you limit the negative impact? Not many companies take active ownerships off this final stage.

(* waste from side-streams are not limited to the final stage of the product itself)

Visual rating of all stages to compare businesses







MUD Jeans: circular denim

Take

GOTS certified cotton + recycled fibers are used as a raw resource.





longer than conventional jeans




Fast-fashion brands with sustainable sourcing

Using organic and recycled materials in production may be a positive step, but doesn't always outweigh volume and indirect materials (e.g. water)

Take





Fast fashion - **not-so-durable clothing**. Clothing often lasts less than 1 year.*

*Source: <u>wtvox.com</u>





Partial usage of organic and recycled materials; low cost depends on high volume

Take

H&M in partnership with I:CO*



Low clothing lifetime not impacted. Still a 'fast fashion' model

*Source: Statista





Partnerships are essential to build a circular economy





Bottled water player

Take





Short lifetimes designed for single use





Evian (Danone) NEW LABEL-FREE BOTTLE DESIGN FROM RECYCLED PLASTICS

Take

Very limited use of virgin material. Collaboration with Loop Industries (better tech to source material from recycled bottles)



Often discouraged from reuse (**plastic contamination**)



Short lifetimes designed for single use

(*Source: Statista)



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Circular economy is all about value chains & ecosystems.

No single business is the entire economy. To create the biggest impact, companies will need to work together.







2 very different angles to innovate ecosystems:

Follow 1 value chain of a product:

Limit the impact of 1 product line. Redesign how value can be created for all stakeholders involved (factory, distribution, retail) e.g. Mudjeans value chain



Mix value chains of different products

Companies, often close-by, can work together to exchange resources to limit their impact while each producing very different products. e.g.: Kalundborg industrial region Denmark



3 principles for Circular Business Models & Ecosystems

source from the economy, not ecological reserves

add value to existing products and materials

create valuable inputs for businesses beyond your customer



Innovate alone or together with other partners?

1. Easiest, but impact is limited

- Focus on your own product & business model.
- (e.g. sourcing of alternative raw materials)

2. Co-create with direct stakeholders

Use your existing relations to develop circular businesses to create value for all.

3. Challenging, but biggest impact

Go beyond your direct contacts to develop new circular business models within your ecosystem.





How to make links between organisations.

SOMETIMES YOU NEED TO SWITCH BETWEEN VALUE CHAINS

STAY WITHIN THE SAME VALUE CHAIN

e.g. Aluminum drinking cans can be collected to be recycled to new drinking cans. **LINKING DIFFERENT VALUE CHAINS**

e.g. The waste of one industry can be used as a resource for another.





Alternative way to visualise:

Even when you connect 2 organisations, very often a third player is needed to facilitate this transaction.



Company C can be the **matchmaker**



Company B product Y needs this resource.

- to connect businesses in a circular economy.
- (from basic collecting to producing new materials)



How to create value for more players?



Product design defines 80% of the circular potential

But without the right business model, for all parties involved, all this potential will be lost.





Tool: Ecosystem value analysis for a product

List all relevant features of your offering: product, business model, etc

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| | Key Supplier | Client Segment 1 | Retailer |
|-----------|--------------|------------------|----------|
| Feature A | | | |
| Feature B | | | |
| Feature C | | | |
| Feature D | | | |
| Feature E | | | |





Value for your client

Value downstream





Ecosystem value analysis FAIRPHONE 3



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Value upstream



| Client Segment 1 | Repair shop |
|------------------|-------------|
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Value for your client

Value downstream







How to redesign your business model?





TOOLS: Business Model Kit MAPPING OF VALUE TRANSACTIONS BETWEEN STAKEHOLDERS

Ecosystem mapping



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 Start with a helicopter view
 on the full ecosystem to understand the complexity.



ALSTC



Ecosystems of products can look very different e.g. Industrial engine (B2B) vs Consumer toy (B2C)



Framework to compare the complexity of ecosystems

| | Criteria | B2B (industrial context) | B2C (physical goods) |
|----------------------|--|--------------------------|----------------------|
| | Number of players & stakeholders | | |
| NETWORK | Depth of value chain | | |
| TYPOLOGY | Power balance (small vs big players) | | |
| | Local vs international (spread) | | |
| | Interconnected network (loose, close) | | |
| | Volume of products, parts & resources | | |
| CIRCULAR MATURITY | Severity of the problem (urgency?) | | |
| | Existing regulation in place | | |
| | Existing communication channels (data exchange) | | |
| | Financial health (overall profitability) | | |
| AGILITY | Openminded culture | | |





Framework to compare the complexity of ecosystems

| | | B2C (physical goods) |
|--|---|---|
| Number of players & stakeholders | E.g. 100 clients | E.g. Millions of consumers |
| Depth of value chain | E.g. Limited number of suppliers & partners to work with. | E.g. Scattered distribution/retail network with numerous smaller players |
| Power balance (small vs big players) | Players are similar in size | A few big brands dominate |
| Local vs international (spread) | Organised per continent | Globally spread out |
| Interconnected network (loose, close,) | Strong relations, based on trust | Loose, informal relations |
| Volume of products, parts & resources | Limited volumes, but complex parts | Mass volumes, limited parts |
| Severity of the problem (urgency?) | Limited (take back programs, maintenance in place,) | Urgent, most product end up as wa |
| Existing regulation in place | Limited | Limited |
| Existing communication channels (data exchange) | Existing channels to exchange product data | No data flows |
| Financial health (overall profitability) | Company specific | Company specific |
| Openminded culture | Company specific | Company specific |
| | & stakeholders Depth of value chain Power balance (small vs big players) Local vs international (spread) Interconnected network (loose, close,) Volume of products, parts & resources Severity of the problem (urgency?) Existing regulation in place Existing communication channels (data exchange) Financial health (overall profitability) Openminded culture | Linited of ployersE.g. 100 clients& stakeholdersE.g. Limited number of suppliers & partners to work with.Power balance (small vs big players)Players are similar in sizeLocal vs international (spread)Organised per continentInterconnected network (loose, close,)Strong relations, based on trustVolume of products, parts & resourcesLimited volumes, but complex partsSeverity of the problem (urgency?)Limited (take back programs, maintenance in place,)Existing communication channels (data exchange)Existing channels to exchange product dataFinancial health (overall profitability)Company specificOpenminded cultureCompany specific |

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TOOLS: Business Model Kit MAPPING OF VALUE TRANSACTIONS BETWEEN STAKEHOLDERS

Ecosystem mapping



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Single business model mapping





Ingredients for Business Model Design

1. Players & Stakeholders

2. Incentives & Value transactions

3. Alternative Business Models (inc. revenue models)



1. Players & Stakeholders

A. PRODUCT BUSINESSES

X. CONSUMERS



B. SOLUTION PROVIDERS

C. FACILITATORS

Y. NON-PROFITS

Z. OTHERS

Example template icons



2. Incentives & Value transactions

EXAMPLES USED IN THE CIRCULAR ECONOMY

- Valorization of waste & side-streams
 - Energy, water, raw materials

Reputation transfer

- Certification, branding
- Data access
 - Product passport, supply chain intel



Positive feeling/doing the right thing

Play on conscience/guilt

Monetary kickbacks

• Vouchers, discounts, credits, etc

New market access

• Via partnerships

Example template icons



3. Alternative Business Models

EXAMPLES USED IN THE CIRCULAR ECONOMY

Switch from Product to as-a-Service model

- Leasing concepts, subscription models
- Sharing business model
 - Shared ownership (group-buy), only pay per use, (consumption based)

Swapping/ bartering models

- Based on trading assets versus money
- Lock-in models
 - Encourage product usage vs switching

Product-Service-Systems

• Mixed models, often includes different supplier



Example template model



If possible, try to co-create business models with partners to close all circular flows.





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Company B





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Get specific with your circular economy innovation focus **KEEP IT IN LINE WITH YOUR BUSINESS STRATEGY TO GIVE YOUR TEAMS GUIDANCE**

Launch a new business to help packaging companies find alternative materials for single-use plastic

> **Redesign key parts of your product** to make your product easier to repair.

Switch to a leasing business model instead of just selling your products.

Set up a partnership with logistics companies to collect old products.

> Try to monetise energy side-streams to factories nearby.



Make your focus clear:



STRATEGY FOCUS





Tool: Scoping canvas

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| | | senna una chanelige | e? | Who do you want to create value for? Are there existing personas? |
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| | | | 6 | Current situation What is the current customer journey? Any pains or problems? What are customer's alternatives and why are they not happy? |
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| 8 Rela | ted initiatives & resources | | | |
| Are Wha | there any projects which recein It are some insights, facts we a | ntly explored similar already know that ca | business area n quide the te | as/challenges? Do you have any market research/ nam to better understand the challenge? Who sho |
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DOWNLOAD ALL TOOLS: BOARDOFINNOVATION.COM/TOOLS



printsize: A3 boardofinnovation.com/tools



A bold, loft, long-term vision statement is not enough to change something

Translate your strategy into tangible KPIs and measurable targets!



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Example circular impact KPIs to consider



Increase:

- % renewable energy in production & distribution
- % products designed with recyclability/ repairability in mind

Decrease:

- % or # kg virgin material input (sourced from the environment)
- % or # kg waste to landfill in manufacturing





Example circular impact KPIs to consider



Increase:

- % compliance with local recycling regulations # kg collected products to landfill or # kg products/materials collected incineration
- ► value of products/materials collected
- % purity of products/materials collected
- availability of return points
- % products with a take-back program

Decrease:

- \$ cost of return
- \$ cost and time sorting and processing



Example circular impact KPIs to consider



Increase:

- product lifetime (years)
- product utilization (%)
- # users sharing product

Decrease:

- \$ cost of maintenance/operating a product
- % year over year value depreciation
- % idle time
- # energy needed to operate
- emissions and environmental discharge
- # of products in the field (lower footprint) 72


Example circular impact KPIs to consider



Increase:

- \$ value on secondary market
- % of products that can be upgraded to keep value over time
- # repairs executed (professional, consumer)
- availability of spare parts & repair information
- after sales service quality (NPS)

Decrease:

- \$ cost and time of repair
- # discarded products
- cost of spare parts (% compared to new)



Example circular impact KPIs to consider



Increase:

- % products captured as feedstock to downstream businesses
- \$ value of products as feedstock to downstream businesses
- % data available: information on where installed base (products) ends up

Decrease:

- % products ending up in landfill
- % products incinerated
- % products discarded to nature



Example circular impact KPIs to consider

| | Take, Make | Return, Recycle |
|----------|---|--|
| Increase | % renewable energy in production & distribution % products designed with recyclability/repairability in mind | % compliance with local recycling regulations # kg products/materials collected € value of products/ materials collected % purity of products/ materials collected availability of return points % products with a take- back program |
| Decrease | % or # kg virgin material input (sourced from the environment) % or # kg waste to landfill in manufacturing | # kg collected products to landfill or incineration \$ cost of return \$ cost and time sorting and processing |

Use

Reuse, Repair

- product lifetime (years)
- product utilization (%)
- *#* users sharing product ►
- \$ value on secondary market
- % of products that can be upgrade to keep value over time
- # repairs executed (professional, consumer)
- availability of spare parts & repair information
- after sales service quality (NPS)

- Waste
- % products captured as feedstock to downstream businesses

►

- \$ value of products as feedstock to downstream businesses
- % data available: information on where installed base (products) ends up

- \$ cost of maintenance/ ► operating a product
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- # discarded products
- cost of spare parts (% compared to new)

- % products ending up in landfill
- % products incinerated
- % products discarded to nature









Get ambitious with your targets: aim for 30% leap forward or don't bother



We recommend working in innovation cycles with ambitious targets.



E.g. projects with a minimum ambition level to take a **30% leap forward** per innovation cycle. Tweaking anything below <5% often leads to mediocre, limited results. Or worse: just a hollow PR statement.



Avoid circular economy innovation theatre



Common pitfalls of circular economy innovation

Vanity metrics

E.g. Switching to 5% recycled materials, while creating 10% more products overall. Your net impact will still be very negative.

E.g. Making your products easier to recycle or repair without making sure they are recycled or repaired. You will need to integrate further in the value chain to make this happen.

"Less harmful" mindset (not good enough!) Be honest about the negative impact you still have on virgin resources, landfills and natural ecosystems.

Single player innovation

Most circular innovation rely on partnerships and collaborations within an ecosystem. Alone you will not get far. Look for upstream & downstream partners in your value chain.

Ignorance is bliss

Many companies have serious gaps in tracking their full circular economy impact. This disables evidence-based decision making and enables inertia









Conclusion

What's holding back the circular economy?

Bottlenecks of the circular economy

Convenience

Single-use items, ignoring waste, etc. are often too convenient for consumers and companies to go for alternatives.

Collaborating in the value chain means sharing data & product info. Many companies are reluctant to do so.





Trust issues

Value perception

Most clients & consumers are not willing to pay extra for products, just because they are circular.







Bottlenecks of the circular economy

Friction for change

Switching to a new business model, negation new contracts etc. takes time and energy.

Profitability/Viability

In many industries the tech or processes are not ready to create enough profit or cost-saving to justify investments.





Knowledge

While there are successful first movers, many businesses lack the blueprints to follow in their path.







Get in touch if you want to co-create your circular business strategy.

<u>Contact us</u>



Nick De Mey Co-founder | insights lead nick@boardofinnovation.com Connect on LinkedIn



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